

## Exclusions and Disclaimers

This Lifetime Limited Warranty applies only to the work we have performed or sublet to third-party providers.

The following are specifically excluded from coverage under the James Wood Auto Body Center Limited Warranty.

- Repairs estimated but not performed
- Preexisting vehicle conditions and pre-accidental damage
- Conditions arising out of abuse or misuse of the vehicle
- Results of negligence in the operation, maintenance, or care of the vehicle
- Conditions resulting from subsequent accidents, damage, or repairs
- Metal corrosion not related to defective workmanship
- Scratches, dings, and stone chips that may occur from regular driving

Also excluded from this Lifetime Limited Warranty any relief or remedy from incidental and consequential costs such as towing, rental car fees, travel or trip interruption costs, and consequential vehicle or component damage.

This warranty is non-transferable, is a complete and exclusive statement between customer and James Wood Auto Body Center, and contains all the representations of the parties. This warranty shall not be varied, supplemented, qualified, or interpreted by any prior course of dealing between parties or by any usage of trade.

This Lifetime Limited Warranty Applies to:  
(Please Print)

Vehicle Owner/Lessee Name

Vehicle Year / Make / Model

Vehicle Identification Number

Repair Order Number

James Wood Auto Body Center Signature

Issue Date

**JAMES WOOD AUTOPARK**  
135-E & State School Road in Denton  
(940) 349-1406

**JAMES WOOD MOTORS**  
2111 US HWY 287 SOUTH in Decatur  
(940) 627-7690

**JAMES**  
**WOOD**  
**AUTO BODY CENTERS**

### Customer and Warranty Information



James Wood Autopark  
(940) 349-1406

135-E & State School Rd  
Denton, TX 76210



James Wood Motors  
(940) 627-7690

2111 US HWY 287 South  
Decatur, TX 76234

**JAMES**  
**WOOD**  
[www.JamesWoodBodyShop.com](http://www.JamesWoodBodyShop.com)  
**DECATUR DENTON**

## LIMITED LIFETIME WARRANTY

We certify the repairs to be free of defects in workmanship, and they are warranted for as long as the current vehicle owner/lessee herein referenced owns or leases the repaired vehicle.

The James Wood Auto Body Center National Lifetime Limited Warranty applies to all repairs performed by this facility, as well as repairs sublet by the facility to third-party providers. If a defect in workmanship is noted or observed, we will remedy such a defect(s) in workmanship by repairing, repainting, or refinishing the specific defective components, parts, sections, or repair operations at no charge to you.

## PARTS WARRANTY

The parts and materials we use to repair your vehicle will be covered to the extent of any warranty or guarantee provided by the respective parts suppliers and/or manufactures and insurance companies.



## OUR APPROACH

In order to make a claim under this Lifetime Limited Warranty, the vehicle owner/lessee referenced herein should return the vehicle and/or contact the James Wood Auto Body Collision Center where the repair was made. When reasonable conditions do not exist, you may be referred to a more convenient Auto Body Center. In either case, notify James Wood Auto Body Collision Center of the claimed defect, and allow them the opportunity to correct the condition. Our Auto Body Center will not reimburse you for remedial repairs performed by you or another provider without our prior approval. Presentation of this certificate at the time of the claim will expedite the process.

## INSURANCE CLAIM PROCESSING

At James Wood, we are authorized by all leading insurance companies to process your insurance forms. We understand the whole process can be stressful, so we are here to help. Remember, no matter what you drive, or who insures you, we will take care of you!

## CUSTOMER COMMITMENT

At James Wood Auto Body Center, our mission is to provide you with the finest collision repair service from start to finish. Our reputation is built on your satisfaction. We are proud to provide:

- Insurance Claims Processing
- Continuous Communication
- Lifetime Limited Warranty
- Estimates without appointment
- A single point of contact throughout the repair process
- Vehicle pickup and delivery service within a 30-mile radius
- Repair of virtually all makes and models of vehicles
- Quality Parts and materials
- Skilled Technicians trained in collision repair
- State-of-the-art equipment
- A quality repair assurance process



## PEACE OF MIND

From the moment you come through our doors, James Wood is focused on delivering superior services. We listen to you and your insurance provider and help you through the claims and repair process. We fully discuss your vehicle's repair needs prior to beginning any work and keep you informed of your vehicle's progress during the repair.

